

THE NCS™

The National Community Survey™

Batavia, IL

*Comparisons by Demographic Subgroups
2020*



POWERED BY POLCO

National Research Center, Inc.
2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863



Leaders at the Core of Better Communities

International City/County Management Association
777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

About the Demographic Comparisons

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Batavia's Comparisons by Demographic Subgroups is part of a larger project for the City and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by age, sex, race/ethnicity, housing tenure (rent or own) and housing unit type (attached or detached).



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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant.

Each column in the following tables is labeled with a letter for each subgroup being compared. The “Overall” column, which shows the ratings for all respondents, also has a column designation of “(A)”, but no statistical tests were done for the overall rating.

For each pair of subgroups ratings within a row (a single question item) that has a statistically significant difference, an uppercase letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no uppercase letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 1 on the following page, respondents age 35-54 (B) and age 55 and over (C) gave significantly lower ratings to the overall quality of life than those age 18-34 (A), as denoted by the “B C” listed in the cell of the ratings for those age 18-34. This was also true of Batavia as a place to live. For remaining in Batavia for the next five years, respondents age 35-54 (B) gave significantly higher ratings than respondents age 55 and over (C) as denoted by the “C” listed in the cell of the ratings for those age 34-54. Women (A) were also more likely to remain in Batavia for the next five years than men (B) as denoted in the “B” in the cell of the ratings for Women (A).

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TABLE 1: QUALITY OF LIFE

Percent rating positively (e.g., excellent/good, very/somewhat likely)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall image or reputation of Batavia	85%	81%	79%	81%	80%	83%	76%	84%	80%	80%	82%	82%
The overall quality of life in Batavia	97% B C	89%	90%	89%	91%	92%	91%	89%	90%	91%	89%	91%
Batavia as a place to live	99% B C	94%	93%	94%	94%	94%	95%	93%	94%	94%	93%	94%
Recommend living in Batavia to someone who asks	95%	93%	90%	92%	92%	93%	93%	93%	91%	92%	91%	92%
Remain in Batavia for the next five years	84%	90% C	84%	88% B	83%	87%	92%	82%	87%	86%	85%	87%

TABLE 2: GOVERNANCE

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall confidence in Batavia government	66%	59%	60%	62%	59%	62%	65%	65%	59%	58%	67% A	61%
The overall direction that Batavia is taking	71%	62%	64%	67% B	60%	66%	68%	69%	62%	61%	71% A	65%
The value of services for the taxes paid to Batavia	60% B	45%	57% B	51%	52%	54%	58%	60% B	50%	48%	62% A	54%

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Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Generally acting in the best interest of the community	69%	63%	65%	67%	62%	67%	60%	64%	64%	63%	66%	66%
Being honest	78% B	64%	71%	70%	69%	71% B	59%	68%	69%	68%	72%	69%
Being open and transparent to the public	66%	61%	63%	63%	62%	66% B	51%	64%	62%	60%	68%	63%
Informing residents about issues facing the community	63%	60%	66%	64%	62%	66% B	50%	57%	63%	63%	60%	63%
The job Batavia government does at welcoming resident involvement	70%	63%	63%	67%	60%	66%	63%	56%	65%	64%	60%	65%
Treating all residents fairly	72%	72%	73%	73%	71%	75% B	60%	59%	75% A	74% B	64%	73%
Treating residents with respect	77%	79%	78%	77%	79%	81%	73%	73%	79%	79%	73%	79%
Overall customer service by Batavia employees (police, receptionists, planners, etc.)	84%	90%	91% A	89%	90%	91%	87%	82%	91% A	90%	86%	90%
Public information services	61%	70%	79% A B	70%	74%	74%	73%	68%	73%	73%	71%	74%
The City of Batavia	80%	83%	84%	81%	84%	85%	77%	79%	83%	81%	85%	83%
The Federal Government	26%	36% A	42% A	33%	40%	35%	48% A	33%	36%	37%	33%	36%

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TABLE 3: ECONOMY

Percent rating positively (e.g., excellent/good, very/somewhat positive)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall economic health of Batavia	69%	66%	72%	71%	66%	69%	75%	72%	67%	66%	72%	69%
Economic development	46%	50%	57%	52%	53%	52%	58%	54%	52%	51%	54%	53%
Overall quality of business and service establishments in Batavia	69%	73%	74%	75%	69%	73%	77%	74%	71%	71%	74%	73%
Variety of business and service establishments in Batavia	50%	50%	59% B	52%	54%	54%	58%	59%	52%	50%	60% A	54%
Vibrancy of downtown/commercial area	36%	47% A	42%	49% B	37%	44%	52%	51% B	42%	41%	51% A	44%
Shopping opportunities	39%	43%	52% A B	45%	47%	49%	51%	56% B	44%	42%	59% A	49%
Batavia as a place to visit	36%	55% A	65% A B	58%	53%	57%	62%	61%	54%	51%	67% A	57%
Batavia as a place to work	64%	64%	77% A B	68%	69%	71%	63%	69%	68%	68%	67%	69%
Employment opportunities	34%	45%	41%	40%	42%	41%	37%	39%	42%	41%	39%	40%
Cost of living in Batavia	44% B	30%	36%	35%	33%	38%	39%	42% B	33%	32%	41% A	38%
Economy will have positive impact on income	23%	20%	19%	20%	20%	19%	29% A	21%	19%	20%	18%	20%
NOT under housing cost stress	72% C	73% C	57%	64%	70%	70%	61%	37%	74% A	75% B	44%	69%

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TABLE 4: MOBILITY

Percent rating positively (e.g., excellent/good, yes in the last 12 months)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall quality of the transportation system (auto, bicycle, foot, bus) in Batavia	58%	64%	69% A	64%	65%	66%	69%	67%	64%	64%	67%	66%
Traffic flow on major streets	52% B	41%	44%	40%	50% A	45%	48%	47%	44%	45%	43%	45%
Ease of travel by car in Batavia	80% B C	69% C	57%	65%	68%	68%	77%	66%	67%	65%	70%	68%
Ease of travel by public transportation in Batavia	37%	27%	32%	32%	29%	28%	45% A	38%	28%	28%	36%	29%
Ease of travel by bicycle in Batavia	81%	75%	78%	77%	77%	79%	74%	77%	77%	77%	76%	78%
Ease of walking in Batavia	83%	84%	84%	83%	84%	85%	83%	86%	83%	83%	83%	85%
Ease of public parking	73% B C	58%	52%	57%	60%	61%	60%	62%	57%	58%	59%	60%
Bus or transit services	27%	34%	43% A	36%	37%	36%	39%	39%	36%	35%	39%	37%
Traffic enforcement	60%	70% A	72% A	70%	68%	70%	74%	67%	70%	69%	68%	70%
Traffic signal timing	56%	60% C	52%	57%	55%	56%	66%	63%	54%	53%	65% A	57%
Street repair	49%	53%	53%	53%	51%	55%	54%	50%	53%	51%	54%	55%
Street cleaning	79%	82%	81%	80%	82%	83%	82%	78%	82%	82%	78%	82%
Street lighting	68%	78% A	83% A	78%	79%	81%	73%	80%	78%	77%	79%	80%

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Percent rating positively (e.g., excellent/good, yes in the last 12 months)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Snow removal	70%	84% A	87% A	80%	85%	84% B	75%	78%	84% A	83%	81%	83%
Sidewalk maintenance	64%	76% A	70%	72%	71%	73%	74%	73%	71%	71%	73%	73%
Used bus, rail, subway, or other public transportation instead of driving	14%	16%	17%	16%	16%	16%	17%	20%	15%	14%	23% A	17%
Carpooled with other adults or children instead of driving alone	46% C	43% C	32%	45% B	32%	40%	38%	41%	38%	39%	38%	40%
Walked or biked instead of driving	85% C	81% C	59%	72%	74%	74%	70%	65%	74% A	76% B	65%	74%

TABLE 5: COMMUNITY DESIGN

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall design or layout of Batavia's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	70%	72%	73%	71%	73%	72%	75%	74%	71%	71%	75%	72%
Overall appearance of Batavia	78%	80%	78%	78%	80%	80%	82%	79%	79%	78%	81%	80%
Your neighborhood as a place to live	100% B C	93%	94%	95%	94%	95%	94%	92%	95%	94%	94%	95%

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Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall quality of new development in Batavia	50%	58%	58%	56%	58%	59%	64%	63%	55%	54%	64% A	59%
Well-planned residential growth	47%	69% A	66% A	67%	62%	66%	66%	61%	64%	63%	69%	66%
Well-planned commercial growth	40%	40%	46%	44%	42%	43%	52%	50%	41%	39%	53% A	43%
Well-designed neighborhoods	68%	80% A	74%	78%	72%	78%	71%	67%	76% A	76% B	69%	76%
Preservation of the historical or cultural character of the community	81%	82%	80%	81%	80%	83%	79%	83%	80%	80%	82%	81%
Public places where people want to spend time	68%	72%	72%	72%	69%	73%	67%	73%	70%	69%	76% A	72%
Variety of housing options	67%	59%	62%	59%	63%	63%	62%	56%	61%	61%	59%	62%
Availability of affordable quality housing	53%	48%	46%	48%	47%	50%	54%	43%	49%	49%	43%	50%
Land use, planning, and zoning	44%	50%	50%	50%	48%	50%	52%	58% B	46%	45%	60% A	49%
Code enforcement (weeds, abandoned buildings, etc.)	45%	57% A	55%	53%	55%	55%	64%	56%	53%	54%	54%	55%

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TABLE 6: UTILITIES

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall quality of the utility infrastructure in Batavia (water, sewer, storm water, electric/gas)	64%	68%	73% A	66%	73% A	71%	71%	69%	70%	68%	75% A	71%
Affordable high-speed internet access	74% B	63%	68%	65%	68%	69%	64%	65%	67%	67%	66%	68%
Power (electric and/or gas) utility	63%	69%	76% A	71%	71%	71%	72%	71%	71%	70%	72%	71%
Garbage collection	87%	91%	91%	89%	92%	92% B	75%	87%	91%	91%	89%	90%
Drinking water	64%	62%	71% B	65%	68%	68%	65%	61%	67%	68%	61%	68%
Sewer services	84%	83%	84%	80%	89% A	86% B	74%	85%	83%	82%	88% A	85%
Storm water management (storm drainage, dams, levees, etc.)	55%	75% A	73% A	68%	75% A	73%	69%	63%	73% A	72%	68%	73%
Utility billing	74%	72%	79% B	73%	77%	75%	70%	76%	75%	73%	80% A	75%

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TABLE 7: SAFETY

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall feeling of safety in Batavia	97%	93%	95%	93%	96%	95%	93%	93%	95%	95%	92%	95%
Police/Sheriff services	90%	90%	91%	90%	91%	91%	89%	88%	91%	91%	88%	90%
Crime prevention	89%	91%	91%	89%	93%	92%	87%	84%	92% A	92% B	85%	91%
Animal control	73%	81%	83% A	82%	78%	84% B	69%	71%	82% A	82% B	73%	82%
Ambulance or emergency medical services	91%	94%	97%	92%	97% A	95%	92%	91%	95%	95%	93%	95%
Fire services	94%	96%	95%	94%	98% A	96%	94%	92%	96%	96%	93%	96%
Fire prevention and education	76%	88% A	87% A	87%	84%	88%	79%	73%	88% A	88% B	77%	87%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	65%	80% A	75% A	76%	75%	77%	80%	64%	79% A	78% B	68%	77%
In your neighborhood during the day	98%	98%	99%	97%	99% A	98%	99%	96%	98% A	99% B	95%	98%
In Batavia's downtown/commercial area during the day	98%	99%	99%	98%	99%	99%	99%	96%	99% A	99%	98%	98%
From property crime	85%	91% A	91% A	89%	91%	92% B	84%	82%	91% A	90%	89%	90%
From violent crime	96%	96%	95%	95%	96%	97% B	91%	91%	96% A	96%	94%	96%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
From fire, flood, or other natural disaster	92% B	86%	91%	86%	92% A	88%	88%	88%	89%	89%	86%	88%

TABLE 8: NATURAL ENVIRONMENT

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall quality of natural environment in Batavia	87%	88%	89%	87%	90%	90%	85%	86%	89%	88%	89%	89%
Cleanliness of Batavia	86%	91%	90%	88%	92% A	91%	90%	85%	91% A	91% B	85%	90%
Water resources (beaches, lakes, ponds, riverways, etc.)	69%	75%	80% A	76%	76%	79%	71%	73%	77%	75%	79%	78%
Air quality	86%	89%	91%	88%	91%	90%	91%	85%	90%	89%	89%	90%
Preservation of natural areas (open space, farmlands, and greenbelts)	71%	81% A	79%	79%	77%	80%	79%	75%	79%	79%	76%	80%
Batavia open space	70%	78% A	76%	76%	76%	78%	75%	71%	76%	75%	77%	77%
Recycling	85%	88%	86%	86%	87%	88%	85%	76%	89% A	89% B	79%	87%
Yard waste pick-up	88%	88%	87%	86%	89%	88%	83%	86%	88%	88%	83%	88%

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TABLE 9: PARKS AND RECREATION

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall quality of parks and recreation opportunities	75%	82% A	86% A	83%	81%	84%	77%	77%	83%	82%	82%	83%
Availability of paths and walking trails	82%	90% A	93% A	88%	92%	91%	87%	85%	91% A	90%	88%	91%
City parks	83%	88%	89%	87%	88%	90% B	82%	81%	89% A	88%	86%	89%
Recreational opportunities	66%	66%	72%	67%	70%	71%	70%	69%	68%	67%	70%	70%
Recreation programs or classes	55%	72% A	80% A B	75%	70%	74%	70%	69%	74%	72%	76%	74%
Recreation centers or facilities	45%	55%	68% A B	61%	55%	56%	65%	64%	57%	55%	68% A	58%
Fitness opportunities (including exercise classes and paths or trails, etc.)	56%	75% A	79% A	69%	80% A	75%	71%	72%	74%	73%	76%	75%

TABLE 10: HEALTH AND WELLNESS

Percent rating positively (e.g., excellent/good, excellent/very good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall health and wellness opportunities in Batavia	60%	73% A	77% A	71%	73%	74%	76%	73%	72%	70%	78% A	74%
Health services	59%	73% A	78% A	76% B	68%	74%	70%	69%	73%	71%	74%	74%

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Percent rating positively (e.g., excellent/good, excellent/very good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Availability of affordable quality health care	57%	76% A	71% A	75% B	67%	74%	66%	64%	72% A	70%	72%	73%
Availability of preventive health services	53%	71% A	71% A	72% B	64%	71%	65%	62%	69%	67%	68%	71%
Availability of affordable quality mental health care	37%	63% A C	52% A	56%	52%	56%	53%	45%	57% A	57%	48%	56%
Availability of affordable quality food	73%	76%	75%	76%	75%	78%	81%	74%	75%	74%	77%	77%
Would you say that in general your health is:	87% C	82% C	63%	76%	74%	77%	74%	60%	79% A	80% B	61%	76%

TABLE 11: EDUCATION, ARTS, AND CULTURE

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall opportunities for education, culture, and the arts	59%	85% A C	76% A	77%	78%	80% B	69%	65%	79% A	78%	73%	78%
Opportunities to attend cultural/arts/music activities	58%	73% A	73% A	72%	69%	73%	65%	58%	73% A	73% B	63%	72%
Community support for the arts	62%	84% A C	77% A	79%	77%	81% B	68%	70%	79% A	79%	73%	79%
Availability of affordable quality childcare/preschool	62%	69%	69%	67%	69%	70%	63%	48%	71% A	70% B	57%	69%

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Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
K-12 education	88%	86%	87%	86%	86%	88%	86%	74%	88% A	87%	82%	87%
Adult educational opportunities	47%	62% A	63% A	58%	62%	63%	58%	51%	61% A	60%	59%	62%
Opportunities to attend special events and festivals	62%	81% A	81% A	79%	78%	80%	78%	65%	81% A	79%	73%	80%
Public library services	93%	95%	93%	95%	94%	95% B	91%	92%	94%	94%	95%	94%

TABLE 12: INCLUSIVITY AND ENGAGEMENT

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Residents' connection and engagement with their community	63%	79% A	74% A	76%	73%	77%	71%	67%	76% A	76%	69%	76%
Sense of community	69%	87% A	82% A	85% B	78%	83%	77%	75%	82% A	83% B	76%	82%
Sense of civic/community pride	66%	83% A	80% A	78%	80%	81%	89%	69%	80% A	80% B	73%	81%
Neighborliness of residents in Batavia	72%	80% A	78%	78%	78%	80%	80%	67%	81% A	80% B	70%	79%
Batavia as a place to raise children	90%	92%	94%	91%	92%	94% B	86%	83%	94% A	94% B	85%	93%

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Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Batavia as a place to retire	55% B	36%	57% B	50%	45%	48%	54%	65% B	43%	41%	64% A	48%
Openness and acceptance of the community toward people of diverse backgrounds	62%	64%	71%	64%	69%	68%	61%	57%	69% A	68%	61%	68%
Making all residents feel welcome	83%	85%	82%	84%	82%	85%	79%	80%	84%	84%	81%	84%
Attracting people from diverse backgrounds	38%	54% A	66% A B	51%	60% A	55%	51%	49%	57%	57% B	49%	56%
Valuing/respecting residents from diverse backgrounds	49%	68% A	76% A B	67%	69%	69%	61%	57%	71% A	70% B	61%	69%
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	60%	71% A	74% A	69%	72%	71%	71%	67%	70%	71%	66%	71%
Opportunities to participate in social events and activities	59%	80% A	76% A	75%	75%	78%	78%	67%	77% A	76%	71%	77%
Opportunities to volunteer	58%	82% A	82% A	77%	79%	80%	84%	65%	81% A	81% B	70%	80%
Opportunities to participate in community matters	55%	76% A	74% A	69%	75%	75%	69%	57%	75% A	74% B	65%	74%

TABLE 13: PARTICIPATION

Percent rating positively (e.g., yes in the last 12 months)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Contacted the City of Batavia (in-person, phone, email or web) for help or information	49%	58%	60% A	55%	59%	56%	67% A	42%	61% A	62% B	45%	57%
Contacted Batavia elected officials (in-person, phone, email or web) to express your opinion	9%	16%	20% A	15%	17%	16%	16%	12%	18%	17%	15%	17%
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	7%	20% A	23% A	19%	20%	20%	16%	13%	21% A	19%	21%	20%
Watched (online or on television) a local public meeting	10%	27% A	31% A	24%	30% A	28%	22%	22%	27%	27%	25%	28%
Volunteered your time to some group/activity in Batavia	28%	40% A C	31%	36%	33%	35%	34%	30%	35%	35%	31%	35%
Campaigned or advocated for a local issue, cause or candidate	26%	19%	24%	20%	24%	21%	33% A	17%	23%	23%	18%	22%
Voted in your most recent local election	62%	82% A	83% A	77%	81%	80%	79%	65%	83% A	82% B	73%	80%

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TABLE 14: ONLINE ENGAGEMENT

Percent rating positively (e.g., at least once every few weeks)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Access the internet from your home using a computer, laptop or tablet computer	99% C	97% C	93%	96%	95%	97% B	90%	87%	97% A	98% B	89%	96%
Access the internet from your cell phone	100% C	98% C	81%	93%	90%	93%	90%	83%	93% A	94% B	83%	92%
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	87% C	86% C	61%	83% B	67%	79%	74%	64%	78% A	78% B	67%	77%
Use or check email	100% C	97% C	93%	96%	95%	97% B	89%	90%	97% A	97% B	90%	96%
Share your opinions online	38% C	31% C	24%	37% B	20%	30%	38%	34%	28%	29%	32%	31%
Shop online	69% C	60% C	38%	49%	57% A	56%	59%	40%	55% A	56% B	42%	56%

TABLE 15: COMMUNITY FOCUS AREAS

Percent rating positively (e.g., essential/very important)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall economic health of Batavia	92%	94%	94%	95%	93%	95%	92%	95%	94%	94%	95%	94%
Overall quality of the transportation system (auto, bicycle, foot, bus) in Batavia	65%	59%	70% B	64%	63%	64%	65%	84% B	59%	60%	75% A	64%

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Percent rating positively (e.g., essential/very important)	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Overall design or layout of Batavia's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	63%	66%	71%	69%	66%	69%	62%	71%	67%	67%	69%	68%
Overall quality of the utility infrastructure in Batavia (water, sewer, storm water, electric/gas)	86%	90%	91%	88%	90%	90%	89%	89%	89%	90%	89%	90%
Overall feeling of safety in Batavia	91%	89%	91%	89%	92%	88%	95%	93%	89%	89%	92%	89%
Overall quality of natural environment in Batavia	85% B	77%	82%	79%	81%	80%	86%	87% B	79%	78%	86% A	80%
Overall quality of parks and recreation opportunities	92% B C	76%	76%	81% B	75%	79%	73%	87% B	76%	75%	86% A	78%
Overall health and wellness opportunities in Batavia	80% B	65%	73% B	76% B	65%	70%	76%	84% B	67%	68%	78% A	70%
Overall opportunities for education, culture and the arts	79% B	69%	71%	77% B	66%	71%	78%	80% B	69%	69%	77% A	71%
Residents' connection and engagement with their community	80% B	69%	72%	76% B	67%	72%	76%	82% B	69%	70%	77% A	72%

TABLE 16: QUESTION 13

Percent rating positively (e.g., strongly or somewhat support).	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
The City is exploring the option to build a second bridge. To cover costs, the City would issue approximately \$20 million in municipal bonds (a lump sum, like a mortgage), which would require homeowners to pay an additional \$230 of property tax per year on a \$300,000 home for the next 20 years. How much would you support or oppose the City increasing property taxes to build a second bridge?	57% B C	45%	38%	46%	41%	48%	41%	57% B	40%	41%	51% A	47%

TABLE 17: QUESTION 14

Please rate how important, if at all, you think it is for the City of Batavia to focus on each of the following in the coming two years. (Percent rating as "essential" or "very important").	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Build a second bridge	33%	30%	30%	31%	30%	32%	31%	39% B	28%	28%	37% A	32%
Increase downtown economic development	79% C	79% C	71%	77%	74%	78%	73%	68%	77% A	77%	71%	76%
Attract a hotel	22%	16%	19%	20% B	15%	16%	25% A	27% B	16%	16%	22%	17%

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Please rate how important, if at all, you think it is for the City of Batavia to focus on each of the following in the coming two years. (Percent rating as "essential" or "very important").	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
Fill commercial vacancies on Randall Road	65%	76% A	78% A	74%	76%	76%	71%	67%	77% A	77% B	70%	75%
Remove dam but preserve the Depot pond	28%	22%	26%	25%	24%	25%	24%	32% B	23%	23%	28%	25%
Improve biking opportunities (e.g., additional street lanes and trails)	56% B C	36%	35%	37%	40%	37%	48% A	48% B	37%	37%	42%	38%
Improve walking in Batavia (e.g., additional sidewalks)	62% B C	43%	43%	49% B	42%	46%	56% A	54% B	44%	45%	49%	47%
Increase downtown parking	39%	37%	49% B	46% B	38%	42%	44%	48%	41%	38%	54% A	42%

TABLE 18: QUESTION 15

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government: (Percent rating as "major source" or "minor source").	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall (A)
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
City website (cityofbatavia.net)	92%	94% C	90%	90%	94% A	93%	92%	84%	94% A	94% B	85%	93%
Local media outlets (newspapers, radio, local television stations)	75%	72%	75%	76%	71%	74%	79%	75%	74%	73%	76%	74%
Local government cable channel BATV	41%	53% A	62% A B	55%	55%	55%	47%	49%	56%	55%	54%	54%
City e-newsletter	71%	74%	77%	77%	72%	75%	75%	74%	74%	74%	74%	75%

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Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government: (Percent rating as "major source" or "minor source").	Age			Sex		Race/ethnicity		Housing Tenure		Housing Unit Type		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(A)	(B)	
City Council meetings and other public meetings	65%	65%	78% A B	69%	70%	70%	72%	66%	70%	69%	70%	71%
Talking with City officials	53%	56%	67% A B	58%	61%	57%	64%	69% B	57%	57%	66% A	58%
City communications via social media (i.e. Facebook and Twitter)	69% C	72% C	56%	73% B	56%	68%	67%	62%	65%	65%	62%	67%
Word of mouth	88% B C	79%	76%	76%	83% A	80%	78%	73%	81% A	80%	78%	79%
Batavia Neighbors Magazine	77%	82%	85% A	85% B	79%	84% B	76%	83%	83%	82%	84%	83%