

# THE NCS™

The National Community Survey™

## Batavia, IL

*Supplemental Online Survey Results  
2020*



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# About the Open Participation Online Survey

As part of its participation in The National Community Survey™ (The NCS™), the City of Batavia conducted a mailed survey of 3,00 residents. Surveys were mailed to randomly selected households in May 2020 and data were collected through July 2020 (see the report, *The National Community Survey: Community Livability Report, Batavia, IL, 2020*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during July and 90 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Batavia.

The results of the weighting scheme for the opt-in survey are presented in the following table.

**Table 1: Batavia, IL 2020 Weighting Table**

Characteristic	Population Norm	Unweighted Data	Weighted Data
<b>Housing</b>			
Rent home	23%	2%	12%
Own home	77%	98%	88%
Detached unit*	70%	93%	79%
Attached unit*	30%	7%	21%
<b>Race and Ethnicity</b>			
White	93%	92%	94%
Not white	7%	8%	6%
Not Hispanic	94%	94%	91%
Hispanic	6%	6%	9%
<b>Sex and Age</b>			
Female	52%	53%	50%
Male	48%	47%	50%
18-34 years of age	22%	10%	21%
35-54 years of age	45%	33%	38%
55+ years of age	33%	57%	41%
Females 18-34	11%	6%	11%
Females 35-54	23%	17%	18%
Females 55+	18%	30%	21%
Males 18-34	11%	5%	11%
Males 35-54	22%	16%	21%
Males 55+	15%	27%	19%
<b>Wards</b>			
Ward 1	15%	18%	17%
Ward 2	14%	13%	17%
Ward 3	15%	10%	17%
Ward 4	13%	16%	9%
Ward 5	16%	23%	14%
Ward 6	13%	9%	10%
Ward 7	15%	10%	17%

\* U.S. Census Bureau, ACS 2017 5-year estimates

# Complete Survey Responses to Online Open Participation Survey

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” response option, two tables for that question are provided: the first that excludes the “don’t know” responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

**Table 2: Question 1 without "don't know" responses**

Please rate each of the following aspects of quality of life in Batavia.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Batavia as a place to live	37%	N=33	45%	N=41	18%	N=17	0%	N=0	100%	N=90
Your neighborhood as a place to live	46%	N=42	52%	N=47	2%	N=2	0%	N=0	100%	N=90
Batavia as a place to raise children	60%	N=49	28%	N=23	12%	N=10	0%	N=0	100%	N=82
Batavia as a place to work	24%	N=16	40%	N=27	13%	N=9	23%	N=16	100%	N=67
Batavia as a place to visit	14%	N=13	46%	N=41	26%	N=23	14%	N=13	100%	N=89
Batavia as a place to retire	14%	N=12	25%	N=21	24%	N=20	36%	N=30	100%	N=82
The overall quality of life in Batavia	28%	N=25	54%	N=49	18%	N=16	0%	N=0	100%	N=90
Sense of community	37%	N=33	31%	N=28	23%	N=21	9%	N=8	100%	N=90

**Table 3: Question 1 with "don't know" responses**

Please rate each of the following aspects of quality of life in Batavia.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Batavia as a place to live	37%	N=33	45%	N=41	18%	N=17	0%	N=0	0%	N=0	100%	N=90
Your neighborhood as a place to live	46%	N=42	52%	N=47	2%	N=2	0%	N=0	0%	N=0	100%	N=90
Batavia as a place to raise children	54%	N=49	26%	N=23	11%	N=10	0%	N=0	9%	N=8	100%	N=90
Batavia as a place to work	18%	N=16	29%	N=27	10%	N=9	17%	N=16	26%	N=24	100%	N=90
Batavia as a place to visit	14%	N=13	45%	N=41	25%	N=23	14%	N=13	1%	N=1	100%	N=90

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Please rate each of the following aspects of quality of life in Batavia.	Excellent		Good		Fair		Poor		Don't know		Total	
Batavia as a place to retire	13%	N=12	23%	N=21	22%	N=20	33%	N=30	9%	N=8	100%	N=90
The overall quality of life in Batavia	28%	N=25	54%	N=49	18%	N=16	0%	N=0	0%	N=0	100%	N=90
Sense of community	37%	N=33	31%	N=28	23%	N=21	9%	N=8	0%	N=0	100%	N=90

**Table 4: Question 2 without "don't know" responses**

Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Total	
Overall economic health of Batavia	4%	N=3	38%	N=31	48%	N=39	10%	N=8	100%	N=82
Overall quality of the transportation system (auto, bicycle, foot, bus) in Batavia	1%	N=1	53%	N=45	27%	N=23	19%	N=17	100%	N=86
Overall design or layout of Batavia's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	11%	N=10	46%	N=42	33%	N=30	10%	N=9	100%	N=90
Overall quality of the utility infrastructure in Batavia (water, sewer, storm water, electric/gas)	12%	N=10	54%	N=44	24%	N=20	11%	N=9	100%	N=83
Overall feeling of safety in Batavia	55%	N=50	42%	N=38	3%	N=2	0%	N=0	100%	N=90
Overall quality of natural environment in Batavia	25%	N=23	51%	N=46	17%	N=16	6%	N=5	100%	N=90
Overall quality of parks and recreation opportunities	24%	N=22	47%	N=43	25%	N=23	3%	N=3	100%	N=90
Overall health and wellness opportunities in Batavia	17%	N=14	58%	N=49	23%	N=19	1%	N=1	100%	N=84
Overall opportunities for education, culture, and the arts	33%	N=29	42%	N=37	20%	N=17	5%	N=4	100%	N=86
Residents' connection and engagement with their community	17%	N=15	39%	N=34	29%	N=26	15%	N=14	100%	N=89

**Table 5: Question 2 with "don't know" responses**

Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall economic health of Batavia	4%	N=3	35%	N=31	44%	N=39	9%	N=8	9%	N=8	100%	N=90
Overall quality of the transportation system (auto, bicycle, foot, bus) in Batavia	1%	N=1	50%	N=45	26%	N=23	18%	N=17	5%	N=5	100%	N=90
Overall design or layout of Batavia's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	11%	N=10	46%	N=42	33%	N=30	10%	N=9	0%	N=0	100%	N=90

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Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall quality of the utility infrastructure in Batavia (water, sewer, storm water, electric/gas)	11%	N=10	49%	N=44	22%	N=20	10%	N=9	8%	N=8	100%	N=90
Overall feeling of safety in Batavia	55%	N=50	42%	N=38	3%	N=2	0%	N=0	0%	N=0	100%	N=90
Overall quality of natural environment in Batavia	25%	N=23	51%	N=46	17%	N=16	6%	N=5	0%	N=0	100%	N=90
Overall quality of parks and recreation opportunities	24%	N=22	47%	N=43	25%	N=23	3%	N=3	0%	N=0	100%	N=90
Overall health and wellness opportunities in Batavia	16%	N=14	54%	N=49	21%	N=19	1%	N=1	7%	N=6	100%	N=90
Overall opportunities for education, culture, and the arts	32%	N=29	41%	N=37	19%	N=17	5%	N=4	4%	N=4	100%	N=90
Residents' connection and engagement with their community	16%	N=15	38%	N=34	29%	N=26	15%	N=14	2%	N=2	100%	N=90

**Table 6: Question 3 without "don't know" responses**

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Batavia to someone who asks	48%	N=44	38%	N=35	5%	N=4	9%	N=8	100%	N=90
Remain in Batavia for the next five years	54%	N=48	25%	N=23	6%	N=6	14%	N=12	100%	N=88

**Table 7: Question 3 with "don't know" responses**

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Batavia to someone who asks	48%	N=44	38%	N=35	5%	N=4	9%	N=8	0%	N=0	100%	N=90
Remain in Batavia for the next five years	53%	N=48	25%	N=23	6%	N=6	14%	N=12	2%	N=2	100%	N=90

**Table 8: Question 4 without "don't know" responses**

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	94%	N=85	6%	N=6	0%	N=0	0%	N=0	0%	N=0	100%	N=90
In Batavia's downtown/commercial area during the day	90%	N=81	10%	N=9	0%	N=0	0%	N=0	0%	N=0	100%	N=90
From property crime	59%	N=53	33%	N=30	7%	N=6	1%	N=1	0%	N=0	100%	N=90
From violent crime	77%	N=69	22%	N=20	1%	N=1	0%	N=0	0%	N=0	100%	N=89

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Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
From fire, flood, or other natural disaster	65%	N=58	30%	N=27	4%	N=4	1%	N=1	0%	N=0	100%	N=89

**Table 9: Question 4 with "don't know" responses**

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	94%	N=85	6%	N=6	0%	N=0	0%	N=0	0%	N=0	0%	N=0	100%	N=90
In Batavia's downtown/commercial area during the day	90%	N=81	10%	N=9	0%	N=0	0%	N=0	0%	N=0	0%	N=0	100%	N=90
From property crime	59%	N=53	33%	N=30	7%	N=6	1%	N=1	0%	N=0	0%	N=0	100%	N=90
From violent crime	76%	N=69	22%	N=20	1%	N=1	0%	N=0	0%	N=0	1%	N=1	100%	N=90
From fire, flood, or other natural disaster	64%	N=58	29%	N=27	4%	N=4	1%	N=1	0%	N=0	1%	N=1	100%	N=90

**Table 10: Question 5 without "don't know" responses**

Please rate the job you feel the Batavia community does at each of the following.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Making all residents feel welcome	32%	N=28	35%	N=31	23%	N=21	10%	N=9	100%	N=88
Attracting people from diverse backgrounds	10%	N=8	35%	N=30	24%	N=21	31%	N=27	100%	N=86
Valuing/respecting residents from diverse backgrounds	14%	N=12	42%	N=36	18%	N=16	26%	N=22	100%	N=86
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	14%	N=11	45%	N=34	23%	N=17	18%	N=13	100%	N=76

**Table 11: Question 5 with "don't know" responses**

Please rate the job you feel the Batavia community does at each of the following.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Making all residents feel welcome	31%	N=28	34%	N=31	23%	N=21	10%	N=9	2%	N=2	100%	N=90
Attracting people from diverse backgrounds	9%	N=8	33%	N=30	23%	N=21	30%	N=27	5%	N=5	100%	N=90
Valuing/respecting residents from diverse backgrounds	13%	N=12	40%	N=36	17%	N=16	24%	N=22	5%	N=5	100%	N=90
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	12%	N=11	38%	N=34	19%	N=17	15%	N=13	16%	N=14	100%	N=90



**Table 12: Question 6 without "don't know" responses**

Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall quality of business and service establishments in Batavia	16%	N=14	44%	N=40	32%	N=29	8%	N=7	100%	N=90
Variety of business and service establishments in Batavia	7%	N=6	38%	N=34	24%	N=21	32%	N=29	100%	N=90
Vibrancy of downtown/commercial area	6%	N=5	26%	N=24	32%	N=29	35%	N=31	100%	N=89
Employment opportunities	3%	N=2	44%	N=23	21%	N=11	33%	N=18	100%	N=54
Shopping opportunities	6%	N=6	35%	N=31	31%	N=28	28%	N=26	100%	N=90
Cost of living in Batavia	6%	N=5	29%	N=27	36%	N=33	29%	N=26	100%	N=90
Overall image or reputation of Batavia	23%	N=20	47%	N=41	30%	N=26	0%	N=0	100%	N=88

**Table 13: Question 6 with "don't know" responses**

Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall quality of business and service establishments in Batavia	16%	N=14	44%	N=40	32%	N=29	8%	N=7	0%	N=0	100%	N=90
Variety of business and service establishments in Batavia	7%	N=6	38%	N=34	24%	N=21	32%	N=29	0%	N=0	100%	N=90
Vibrancy of downtown/commercial area	6%	N=5	26%	N=24	32%	N=29	35%	N=31	1%	N=1	100%	N=90
Employment opportunities	2%	N=2	26%	N=23	12%	N=11	19%	N=18	41%	N=37	100%	N=90
Shopping opportunities	6%	N=6	35%	N=31	31%	N=28	28%	N=26	0%	N=0	100%	N=90
Cost of living in Batavia	6%	N=5	29%	N=27	36%	N=33	29%	N=26	0%	N=0	100%	N=90
Overall image or reputation of Batavia	22%	N=20	45%	N=41	29%	N=26	0%	N=0	3%	N=3	100%	N=90

**Table 14: Question 7 without "don't know" responses**

Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	3%	N=3	29%	N=26	32%	N=29	36%	N=32	100%	N=90
Ease of public parking	6%	N=6	34%	N=30	43%	N=38	17%	N=15	100%	N=89
Ease of travel by car in Batavia	8%	N=7	41%	N=37	33%	N=29	18%	N=16	100%	N=90
Ease of travel by public transportation in Batavia	8%	N=4	0%	N=0	47%	N=23	45%	N=23	100%	N=50

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Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Ease of travel by bicycle in Batavia	35%	N=31	35%	N=31	28%	N=24	2%	N=2	100%	N=88
Ease of walking in Batavia	35%	N=31	53%	N=48	9%	N=8	3%	N=2	100%	N=90
Well-planned residential growth	9%	N=7	42%	N=34	29%	N=24	20%	N=17	100%	N=82
Well-planned commercial growth	9%	N=7	25%	N=20	37%	N=30	28%	N=22	100%	N=80
Well-designed neighborhoods	17%	N=15	58%	N=51	22%	N=19	3%	N=3	100%	N=89
Preservation of the historical or cultural character of the community	20%	N=17	53%	N=46	25%	N=22	2%	N=2	100%	N=87
Public places where people want to spend time	16%	N=14	34%	N=31	39%	N=35	11%	N=10	100%	N=90
Variety of housing options	10%	N=9	44%	N=38	25%	N=22	20%	N=17	100%	N=86
Availability of affordable quality housing	9%	N=7	38%	N=30	21%	N=17	32%	N=26	100%	N=79
Overall quality of new development in Batavia	9%	N=7	48%	N=38	26%	N=20	17%	N=14	100%	N=80
Overall appearance of Batavia	16%	N=14	47%	N=43	35%	N=31	2%	N=2	100%	N=90
Cleanliness of Batavia	34%	N=30	57%	N=51	9%	N=9	0%	N=0	100%	N=90
Water resources (beaches, lakes, ponds, riverways, etc.)	16%	N=15	48%	N=43	20%	N=18	15%	N=14	100%	N=89
Air quality	30%	N=26	58%	N=51	11%	N=10	0%	N=0	100%	N=88
Availability of paths and walking trails	51%	N=46	40%	N=36	5%	N=5	4%	N=4	100%	N=90
Fitness opportunities (including exercise classes and paths or trails, etc.)	30%	N=27	41%	N=37	20%	N=18	9%	N=8	100%	N=90
Recreational opportunities	25%	N=21	38%	N=32	21%	N=18	16%	N=13	100%	N=86
Availability of affordable quality food	27%	N=24	45%	N=41	14%	N=12	14%	N=13	100%	N=90
Availability of affordable quality health care	23%	N=19	51%	N=42	12%	N=10	15%	N=12	100%	N=83
Availability of preventive health services	24%	N=17	48%	N=34	12%	N=8	16%	N=11	100%	N=70
Availability of affordable quality mental health care	14%	N=8	37%	N=21	32%	N=18	17%	N=10	100%	N=57
Opportunities to attend cultural/arts/music activities	19%	N=16	47%	N=40	23%	N=20	11%	N=10	100%	N=86
Community support for the arts	42%	N=36	39%	N=33	17%	N=15	2%	N=1	100%	N=85
Availability of affordable quality childcare/preschool	24%	N=9	52%	N=21	15%	N=6	9%	N=3	100%	N=40
K-12 education	53%	N=44	43%	N=36	4%	N=3	0%	N=0	100%	N=83

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Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Total	
Adult educational opportunities	21%	N=11	30%	N=17	35%	N=19	14%	N=8	100%	N=55
Sense of civic/community pride	35%	N=31	41%	N=36	17%	N=15	7%	N=6	100%	N=89
Neighborliness of residents in Batavia	26%	N=23	54%	N=48	12%	N=11	8%	N=7	100%	N=89
Opportunities to participate in social events and activities	14%	N=12	67%	N=58	9%	N=8	10%	N=9	100%	N=87
Opportunities to attend special events and festivals	15%	N=14	67%	N=61	10%	N=9	8%	N=7	100%	N=90
Opportunities to volunteer	27%	N=20	55%	N=42	18%	N=14	1%	N=1	100%	N=77
Opportunities to participate in community matters	21%	N=18	49%	N=40	25%	N=20	6%	N=5	100%	N=83
Openness and acceptance of the community toward people of diverse backgrounds	19%	N=15	36%	N=28	21%	N=16	24%	N=19	100%	N=78

**Table 15: Question 7 with "don't know" responses**

Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	3%	N=3	29%	N=26	32%	N=29	36%	N=32	0%	N=0	100%	N=90
Ease of public parking	6%	N=6	33%	N=30	42%	N=38	16%	N=15	2%	N=2	100%	N=90
Ease of travel by car in Batavia	8%	N=7	41%	N=37	33%	N=29	18%	N=16	0%	N=0	100%	N=90
Ease of travel by public transportation in Batavia	5%	N=4	0%	N=0	26%	N=23	25%	N=23	44%	N=40	100%	N=90
Ease of travel by bicycle in Batavia	34%	N=31	34%	N=31	27%	N=24	2%	N=2	3%	N=3	100%	N=90
Ease of walking in Batavia	35%	N=31	53%	N=48	9%	N=8	3%	N=2	0%	N=0	100%	N=90
Well-planned residential growth	8%	N=7	38%	N=34	26%	N=24	18%	N=17	9%	N=8	100%	N=90
Well-planned commercial growth	8%	N=7	22%	N=20	33%	N=30	25%	N=22	12%	N=11	100%	N=90
Well-designed neighborhoods	17%	N=15	57%	N=51	21%	N=19	3%	N=3	2%	N=1	100%	N=90
Preservation of the historical or cultural character of the community	19%	N=17	51%	N=46	24%	N=22	2%	N=2	3%	N=3	100%	N=90
Public places where people want to spend time	16%	N=14	34%	N=31	39%	N=35	11%	N=10	0%	N=0	100%	N=90
Variety of housing options	10%	N=9	42%	N=38	24%	N=22	19%	N=17	5%	N=5	100%	N=90
Availability of affordable quality housing	8%	N=7	33%	N=30	18%	N=17	28%	N=26	12%	N=11	100%	N=90

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Please rate each of the following characteristics as they relate to Batavia as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall quality of new development in Batavia	8%	N=7	42%	N=38	23%	N=20	15%	N=14	12%	N=11	100%	N=90
Overall appearance of Batavia	16%	N=14	47%	N=43	35%	N=31	2%	N=2	0%	N=0	100%	N=90
Cleanliness of Batavia	34%	N=30	57%	N=51	9%	N=9	0%	N=0	0%	N=0	100%	N=90
Water resources (beaches, lakes, ponds, riverways, etc.)	16%	N=15	47%	N=43	20%	N=18	15%	N=14	1%	N=1	100%	N=90
Air quality	29%	N=26	57%	N=51	11%	N=10	0%	N=0	2%	N=2	100%	N=90
Availability of paths and walking trails	51%	N=46	40%	N=36	5%	N=5	4%	N=4	0%	N=0	100%	N=90
Fitness opportunities (including exercise classes and paths or trails, etc.)	29%	N=27	41%	N=37	20%	N=18	9%	N=8	1%	N=1	100%	N=90
Recreational opportunities	24%	N=21	36%	N=32	20%	N=18	15%	N=13	5%	N=5	100%	N=90
Availability of affordable quality food	27%	N=24	45%	N=41	14%	N=12	14%	N=13	0%	N=0	100%	N=90
Availability of affordable quality health care	21%	N=19	47%	N=42	11%	N=10	13%	N=12	8%	N=7	100%	N=90
Availability of preventive health services	19%	N=17	37%	N=34	9%	N=8	12%	N=11	23%	N=21	100%	N=90
Availability of affordable quality mental health care	9%	N=8	23%	N=21	20%	N=18	11%	N=10	37%	N=34	100%	N=90
Opportunities to attend cultural/arts/music activities	18%	N=16	45%	N=40	22%	N=20	11%	N=10	4%	N=4	100%	N=90
Community support for the arts	40%	N=36	37%	N=33	16%	N=15	2%	N=1	6%	N=5	100%	N=90
Availability of affordable quality childcare/preschool	11%	N=9	23%	N=21	7%	N=6	4%	N=3	56%	N=51	100%	N=90
K-12 education	49%	N=44	39%	N=36	4%	N=3	0%	N=0	8%	N=7	100%	N=90
Adult educational opportunities	12%	N=11	18%	N=17	21%	N=19	9%	N=8	39%	N=35	100%	N=90
Sense of civic/community pride	34%	N=31	40%	N=36	17%	N=15	7%	N=6	2%	N=1	100%	N=90
Neighborliness of residents in Batavia	26%	N=23	53%	N=48	12%	N=11	8%	N=7	1%	N=1	100%	N=90
Opportunities to participate in social events and activities	14%	N=12	64%	N=58	9%	N=8	10%	N=9	4%	N=4	100%	N=90
Opportunities to attend special events and festivals	15%	N=14	67%	N=61	10%	N=9	8%	N=7	0%	N=0	100%	N=90
Opportunities to volunteer	23%	N=20	47%	N=42	15%	N=14	1%	N=1	15%	N=13	100%	N=90
Opportunities to participate in community matters	19%	N=18	45%	N=40	23%	N=20	5%	N=5	8%	N=7	100%	N=90
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=15	31%	N=28	18%	N=16	21%	N=19	14%	N=13	100%	N=90

**Table 16: Question 8**

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Contacted the City of Batavia (in-person, phone, email or web) for help or information	40%	N=36	60%	N=54	100%	N=90
Contacted Batavia elected officials (in-person, phone, email or web) to express your opinion	64%	N=58	36%	N=33	100%	N=90
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	62%	N=56	38%	N=34	100%	N=90
Watched (online or on television) a local public meeting	34%	N=31	66%	N=59	100%	N=90
Volunteered your time to some group/activity in Batavia	56%	N=50	44%	N=40	100%	N=90
Campaigned or advocated for a local issue, cause or candidate	68%	N=62	32%	N=29	100%	N=90
Voted in your most recent local election	16%	N=14	84%	N=76	100%	N=90
Used bus, rail, subway, or other public transportation instead of driving	67%	N=61	33%	N=30	100%	N=90
Carpooled with other adults or children instead of driving alone	47%	N=43	53%	N=48	100%	N=90
Walked or biked instead of driving	12%	N=11	88%	N=80	100%	N=90

**Table 17: Question 9 without "don't know" responses**

Please rate the quality of each of the following services in Batavia.	Excellent		Good		Fair		Poor		Total	
Public information services	13%	N=11	49%	N=42	28%	N=24	10%	N=8	100%	N=86
Economic development	3%	N=3	31%	N=25	38%	N=31	28%	N=23	100%	N=82
Traffic enforcement	9%	N=7	58%	N=48	17%	N=14	16%	N=13	100%	N=83
Traffic signal timing	9%	N=8	32%	N=28	27%	N=24	32%	N=28	100%	N=88
Street repair	7%	N=6	46%	N=41	39%	N=35	8%	N=7	100%	N=90
Street cleaning	23%	N=21	58%	N=53	18%	N=16	1%	N=1	100%	N=90
Street lighting	22%	N=20	62%	N=56	13%	N=12	2%	N=2	100%	N=90
Snow removal	35%	N=29	52%	N=45	9%	N=8	4%	N=4	100%	N=85
Sidewalk maintenance	10%	N=9	63%	N=55	24%	N=21	2%	N=2	100%	N=87
Bus or transit services	0%	N=0	19%	N=8	46%	N=20	35%	N=15	100%	N=43
Land use, planning, and zoning	7%	N=5	39%	N=29	25%	N=19	29%	N=22	100%	N=76
Code enforcement (weeds, abandoned buildings, etc.)	8%	N=6	45%	N=33	16%	N=12	31%	N=23	100%	N=74

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Please rate the quality of each of the following services in Batavia.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Affordable high-speed internet access	21%	N=17	39%	N=33	30%	N=26	10%	N=9	100%	N=84
Garbage collection	44%	N=40	53%	N=47	3%	N=2	0%	N=0	100%	N=89
Drinking water	41%	N=36	40%	N=35	10%	N=9	10%	N=9	100%	N=89
Sewer services	40%	N=34	51%	N=45	8%	N=7	1%	N=1	100%	N=87
Storm water management (storm drainage, dams, levees, etc.)	20%	N=17	50%	N=43	22%	N=19	7%	N=6	100%	N=85
Power (electric and/or gas) utility	11%	N=9	51%	N=45	20%	N=18	19%	N=17	100%	N=89
Utility billing	15%	N=14	52%	N=46	23%	N=20	10%	N=9	100%	N=89
Police/Sheriff services	40%	N=35	40%	N=36	19%	N=17	0%	N=0	100%	N=88
Crime prevention	38%	N=31	49%	N=41	13%	N=11	0%	N=0	100%	N=83
Animal control	19%	N=12	61%	N=38	9%	N=5	12%	N=7	100%	N=63
Ambulance or emergency medical services	51%	N=30	47%	N=27	0%	N=0	2%	N=1	100%	N=59
Fire services	65%	N=45	35%	N=25	0%	N=0	0%	N=0	100%	N=70
Fire prevention and education	44%	N=26	38%	N=22	18%	N=10	0%	N=0	100%	N=58
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	16%	N=9	55%	N=30	19%	N=10	10%	N=5	100%	N=55
Preservation of natural areas (open space, farmlands, and greenbelts)	16%	N=15	53%	N=47	12%	N=11	18%	N=16	100%	N=89
Batavia open space	14%	N=12	42%	N=37	20%	N=17	23%	N=20	100%	N=86
Recycling	33%	N=28	48%	N=41	17%	N=14	2%	N=2	100%	N=85
Yard waste pick-up	39%	N=33	47%	N=40	12%	N=10	2%	N=2	100%	N=85
City parks	31%	N=28	50%	N=45	18%	N=17	1%	N=1	100%	N=90
Recreation programs or classes	26%	N=19	53%	N=39	18%	N=13	3%	N=2	100%	N=74
Recreation centers or facilities	17%	N=13	31%	N=25	36%	N=28	16%	N=13	100%	N=79
Health services	28%	N=17	41%	N=26	14%	N=9	18%	N=11	100%	N=63
Public library services	64%	N=55	36%	N=31	0%	N=0	0%	N=0	100%	N=86
Overall customer service by Batavia employees (police, receptionists, planners, etc.)	30%	N=25	47%	N=38	15%	N=12	8%	N=7	100%	N=81

**Table 18: Question 9 with "don't know" responses**

Please rate the quality of each of the following services in Batavia.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Public information services	13%	N=11	46%	N=42	27%	N=24	9%	N=8	5%	N=5	100%	N=90
Economic development	3%	N=3	28%	N=25	35%	N=31	25%	N=23	9%	N=8	100%	N=90
Traffic enforcement	8%	N=7	53%	N=48	15%	N=14	15%	N=13	8%	N=8	100%	N=90
Traffic signal timing	9%	N=8	31%	N=28	26%	N=24	31%	N=28	3%	N=2	100%	N=90
Street repair	7%	N=6	46%	N=41	39%	N=35	8%	N=7	0%	N=0	100%	N=90
Street cleaning	23%	N=21	58%	N=53	18%	N=16	1%	N=1	0%	N=0	100%	N=90
Street lighting	22%	N=20	62%	N=56	13%	N=12	2%	N=2	0%	N=0	100%	N=90
Snow removal	33%	N=29	50%	N=45	8%	N=8	4%	N=4	5%	N=5	100%	N=90
Sidewalk maintenance	10%	N=9	61%	N=55	23%	N=21	2%	N=2	3%	N=3	100%	N=90
Bus or transit services	0%	N=0	9%	N=8	22%	N=20	17%	N=15	52%	N=47	100%	N=90
Land use, planning, and zoning	6%	N=5	33%	N=29	21%	N=19	24%	N=22	16%	N=14	100%	N=90
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=6	37%	N=33	13%	N=12	25%	N=23	18%	N=17	100%	N=90
Affordable high-speed internet access	19%	N=17	36%	N=33	28%	N=26	10%	N=9	7%	N=6	100%	N=90
Garbage collection	44%	N=40	52%	N=47	3%	N=2	0%	N=0	1%	N=1	100%	N=90
Drinking water	40%	N=36	39%	N=35	10%	N=9	9%	N=9	2%	N=2	100%	N=90
Sewer services	38%	N=34	50%	N=45	8%	N=7	1%	N=1	4%	N=3	100%	N=90
Storm water management (storm drainage, dams, levees, etc.)	19%	N=17	47%	N=43	21%	N=19	7%	N=6	6%	N=6	100%	N=90
Power (electric and/or gas) utility	10%	N=9	50%	N=45	19%	N=18	18%	N=17	1%	N=1	100%	N=90
Utility billing	15%	N=14	51%	N=46	23%	N=20	10%	N=9	1%	N=1	100%	N=90
Police/Sheriff services	39%	N=35	40%	N=36	19%	N=17	0%	N=0	2%	N=2	100%	N=90
Crime prevention	35%	N=31	45%	N=41	12%	N=11	0%	N=0	8%	N=7	100%	N=90
Animal control	13%	N=12	42%	N=38	6%	N=5	8%	N=7	30%	N=27	100%	N=90
Ambulance or emergency medical services	33%	N=30	30%	N=27	0%	N=0	1%	N=1	35%	N=32	100%	N=90
Fire services	50%	N=45	27%	N=25	0%	N=0	0%	N=0	23%	N=20	100%	N=90
Fire prevention and education	28%	N=26	24%	N=22	12%	N=10	0%	N=0	36%	N=32	100%	N=90

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Please rate the quality of each of the following services in Batavia.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	10%	N=9	34%	N=30	11%	N=10	6%	N=5	39%	N=35	100%	N=90
Preservation of natural areas (open space, farmlands, and greenbelts)	16%	N=15	52%	N=47	12%	N=11	18%	N=16	2%	N=2	100%	N=90
Batavia open space	13%	N=12	41%	N=37	19%	N=17	22%	N=20	4%	N=4	100%	N=90
Recycling	31%	N=28	46%	N=41	16%	N=14	2%	N=2	6%	N=5	100%	N=90
Yard waste pick-up	37%	N=33	44%	N=40	12%	N=10	2%	N=2	5%	N=5	100%	N=90
City parks	31%	N=28	50%	N=45	18%	N=17	1%	N=1	0%	N=0	100%	N=90
Recreation programs or classes	21%	N=19	43%	N=39	15%	N=13	2%	N=2	19%	N=17	100%	N=90
Recreation centers or facilities	15%	N=13	28%	N=25	31%	N=28	14%	N=13	13%	N=11	100%	N=90
Health services	19%	N=17	28%	N=26	10%	N=9	12%	N=11	31%	N=28	100%	N=90
Public library services	61%	N=55	34%	N=31	0%	N=0	0%	N=0	4%	N=4	100%	N=90
Overall customer service by Batavia employees (police, receptionists, planners, etc.)	27%	N=25	42%	N=38	13%	N=12	7%	N=7	10%	N=9	100%	N=90

**Table 19: Question 10 without "don't know" responses**

Please rate the following categories of Batavia government performance.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Batavia	9%	N=8	40%	N=35	20%	N=18	31%	N=27	100%	N=88
The overall direction that Batavia is taking	16%	N=14	31%	N=27	27%	N=24	25%	N=21	100%	N=87
The job Batavia government does at welcoming resident involvement	10%	N=8	38%	N=31	17%	N=13	35%	N=28	100%	N=80
Overall confidence in Batavia government	11%	N=9	38%	N=33	19%	N=16	33%	N=29	100%	N=87
Generally acting in the best interest of the community	12%	N=10	45%	N=38	17%	N=14	27%	N=22	100%	N=84
Being honest	21%	N=15	47%	N=32	18%	N=12	14%	N=10	100%	N=69
Being open and transparent to the public	16%	N=12	48%	N=35	12%	N=9	24%	N=17	100%	N=73
Informing residents about issues facing the community	14%	N=11	42%	N=35	28%	N=24	16%	N=14	100%	N=84
Treating all residents fairly	22%	N=15	41%	N=28	16%	N=11	21%	N=14	100%	N=69
Treating residents with respect	25%	N=19	42%	N=32	15%	N=11	18%	N=14	100%	N=76



**Table 20: Question 10 with "don't know" responses**

Please rate the following categories of Batavia government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Batavia	9%	N=8	39%	N=35	19%	N=18	30%	N=27	3%	N=2	100%	N=90
The overall direction that Batavia is taking	16%	N=14	30%	N=27	26%	N=24	24%	N=21	4%	N=4	100%	N=90
The job Batavia government does at welcoming resident involvement	9%	N=8	34%	N=31	15%	N=13	31%	N=28	11%	N=10	100%	N=90
Overall confidence in Batavia government	10%	N=9	37%	N=33	18%	N=16	32%	N=29	3%	N=3	100%	N=90
Generally acting in the best interest of the community	11%	N=10	42%	N=38	16%	N=14	25%	N=22	7%	N=6	100%	N=90
Being honest	16%	N=15	36%	N=32	13%	N=12	11%	N=10	24%	N=22	100%	N=90
Being open and transparent to the public	13%	N=12	39%	N=35	10%	N=9	19%	N=17	19%	N=17	100%	N=90
Informing residents about issues facing the community	13%	N=11	39%	N=35	26%	N=24	15%	N=14	7%	N=7	100%	N=90
Treating all residents fairly	17%	N=15	32%	N=28	12%	N=11	16%	N=14	24%	N=22	100%	N=90
Treating residents with respect	21%	N=19	36%	N=32	13%	N=11	15%	N=14	16%	N=14	100%	N=90

**Table 21: Question 11 without "don't know" responses**

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The City of Batavia	22%	N=20	38%	N=34	29%	N=26	11%	N=10	100%	N=89
The Federal Government	2%	N=1	26%	N=21	39%	N=31	33%	N=26	100%	N=79

**Table 22: Question 11 with "don't know" responses**

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The City of Batavia	22%	N=20	37%	N=34	28%	N=26	11%	N=10	2%	N=2	100%	N=90
The Federal Government	1%	N=1	23%	N=21	34%	N=31	29%	N=26	12%	N=11	100%	N=90

**Table 23: Question 12**

Please rate how important, if at all, you think it is for the Batavia community to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall economic health of Batavia	66%	N=60	29%	N=26	5%	N=4	0%	N=0	100%	N=90
Overall quality of the transportation system (auto, bicycle, foot, bus) in Batavia	30%	N=27	48%	N=43	20%	N=18	2%	N=2	100%	N=90
Overall design or layout of Batavia's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	31%	N=28	32%	N=29	29%	N=26	9%	N=8	100%	N=90
Overall quality of the utility infrastructure in Batavia (water, sewer, storm water, electric/gas)	43%	N=39	45%	N=41	12%	N=11	0%	N=0	100%	N=90
Overall feeling of safety in Batavia	50%	N=45	25%	N=23	12%	N=11	13%	N=11	100%	N=90
Overall quality of natural environment in Batavia	36%	N=32	46%	N=42	18%	N=16	0%	N=0	100%	N=90
Overall quality of parks and recreation opportunities	26%	N=24	39%	N=35	35%	N=32	0%	N=0	100%	N=90
Overall health and wellness opportunities in Batavia	21%	N=19	51%	N=46	21%	N=19	7%	N=6	100%	N=90
Overall opportunities for education, culture and the arts	15%	N=14	54%	N=49	29%	N=26	2%	N=1	100%	N=90
Residents' connection and engagement with their community	22%	N=20	41%	N=37	37%	N=33	0%	N=0	100%	N=90

**Table 24: Question 13 without "don't know" responses**

The City is exploring the option to build a second bridge. To cover costs, the City would issue approximately \$20 million in municipal bonds (a lump sum, like a mortgage), which would require homeowners to pay an additional \$230 of property tax per year on a \$300,000 home for the next 20 years. How much would you support or oppose the City increasing property taxes to build a second bridge?	Percent	Number
Strongly support	36%	N=31
Somewhat support	17%	N=15
Somewhat oppose	12%	N=11
Strongly oppose	35%	N=31
Total	100%	N=88

**Table 25: Question 13 with "don't know" responses**

The City is exploring the option to build a second bridge. To cover costs, the City would issue approximately \$20 million in municipal bonds (a lump sum, like a mortgage), which would require homeowners to pay an additional \$230 of property tax per year on a \$300,000 home for the next 20 years. How much would you support or oppose the City increasing property taxes to build a second bridge?	Percent	Number
Strongly support	35%	N=31
Somewhat support	17%	N=15
Somewhat oppose	12%	N=11
Strongly oppose	34%	N=31
Don't know	2%	N=2
Total	100%	N=90

**Table 26: Question 14**

Please rate how important, if at all, you think it is for the City of Batavia to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Build a second bridge	32%	N=29	14%	N=13	10%	N=9	44%	N=40	100%	N=90
Increase downtown economic development	34%	N=31	49%	N=44	15%	N=14	2%	N=2	100%	N=90
Attract a hotel	1%	N=1	8%	N=7	35%	N=32	55%	N=50	100%	N=90
Fill commercial vacancies on Randall Road	18%	N=17	50%	N=45	31%	N=28	0%	N=0	100%	N=90
Remove dam but preserve the Depot pond	9%	N=8	24%	N=21	28%	N=26	39%	N=35	100%	N=90
Improve biking opportunities (e.g., additional street lanes and trails)	9%	N=9	31%	N=28	32%	N=29	28%	N=25	100%	N=90
Improve walking in Batavia (e.g., additional sidewalks)	18%	N=16	29%	N=26	33%	N=30	20%	N=18	100%	N=90
Increase downtown parking	22%	N=20	16%	N=15	33%	N=30	29%	N=26	100%	N=90

**Table 27: Question 15**

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
	Percent	N	Percent	N	Percent	N	Percent	N
City website (cityofbatavia.net)	75%	N=68	24%	N=21	1%	N=1	100%	N=90
Local media outlets (newspapers, radio, local television stations)	31%	N=28	57%	N=52	12%	N=11	100%	N=90
Local government cable channel BATV	13%	N=12	55%	N=50	32%	N=29	100%	N=90

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Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
City e-newsletter	51%	N=46	38%	N=34	11%	N=10	100%	N=90
City Council meetings and other public meetings	37%	N=34	47%	N=42	16%	N=14	100%	N=90
Talking with City officials	21%	N=19	47%	N=42	32%	N=29	100%	N=90
City communications via social media (i.e. Facebook and Twitter)	48%	N=44	33%	N=30	19%	N=17	100%	N=90
Word of mouth	27%	N=24	46%	N=42	27%	N=25	100%	N=90
Batavia Neighbors Magazine	42%	N=38	32%	N=29	26%	N=23	100%	N=90

**Table 28: Question D1 without "don't know" responses**

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Access the internet from your home using a computer, laptop or tablet computer	83%	N=75	7%	N=6	9%	N=8	0%	N=0	1%	N=1	100%	N=90
Access the internet from your cell phone	92%	N=84	1%	N=1	3%	N=3	2%	N=1	1%	N=1	100%	N=90
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	65%	N=58	11%	N=10	7%	N=6	0%	N=0	18%	N=16	100%	N=90
Use or check email	90%	N=81	10%	N=9	0%	N=0	0%	N=0	0%	N=0	100%	N=90
Share your opinions online	10%	N=9	7%	N=6	28%	N=25	15%	N=13	41%	N=37	100%	N=90
Shop online	9%	N=8	6%	N=5	40%	N=37	37%	N=33	8%	N=7	100%	N=90

**Table 29: Question D1 with "don't know" responses**

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Access the internet from your home using a computer, laptop or tablet computer	83%	N=75	7%	N=6	9%	N=8	0%	N=0	1%	N=1	0%	N=0	100%	N=90
Access the internet from your cell phone	92%	N=84	1%	N=1	3%	N=3	2%	N=1	1%	N=1	0%	N=0	100%	N=90
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	65%	N=58	11%	N=10	7%	N=6	0%	N=0	18%	N=16	0%	N=0	100%	N=90

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Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Use or check email	90%	N=81	10%	N=9	0%	N=0	0%	N=0	0%	N=0	0%	N=0	100%	N=90
Share your opinions online	10%	N=9	7%	N=6	28%	N=25	15%	N=13	41%	N=37	0%	N=0	100%	N=90
Shop online	9%	N=8	6%	N=5	40%	N=37	37%	N=33	8%	N=7	0%	N=0	100%	N=90

**Table 30: Question D2**

Would you say that in general your health is:	Percent	Number
Excellent	38%	N=34
Very good	37%	N=33
Good	22%	N=20
Fair	3%	N=3
Poor	0%	N=0
Total	100%	N=90

**Table 31: Question D3**

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=6
Somewhat positive	9%	N=8
Neutral	58%	N=52
Somewhat negative	10%	N=9
Very negative	17%	N=15
Total	100%	N=90

**Table 32: Question D4**

How many years have you lived in Batavia?	Percent	Number
Less than 2 years	6%	N=5
2 to 5 years	9%	N=8
6 to 10 years	9%	N=8

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How many years have you lived in Batavia?	Percent	Number
11 to 20 years	26%	N=23
More than 20 years	50%	N=45
Total	100%	N=90

**Table 33: Question D5**

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	79%	N=71
Building with two or more homes (duplex, townhome, apartment or condominium)	21%	N=19
Mobile home	0%	N=0
Other	0%	N=0
Total	100%	N=90

**Table 34: Question D6**

Do you rent or own your home?	Percent	Number
Rent	12%	N=11
Own	88%	N=79
Total	100%	N=90

**Table 35: Question D7**

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$500 per month	7%	N=6
\$500 to \$999 per month	8%	N=7
\$1,000 to \$1,499 per month	13%	N=12
\$1,500 to \$1,999 per month	35%	N=31
\$2,000 to \$2,499 per month	15%	N=14
\$2,500 to \$2,999 per month	7%	N=6
\$3,000 to \$3,499 per month	4%	N=3

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
\$3,500 or more per month	12%	N=11
Total	100%	N=89

**Table 36: Question D8**

Do any children 17 or under live in your household?	Percent	Number
No	68%	N=60
Yes	32%	N=29
Total	100%	N=89

**Table 37: Question D9**

Are you or any other members of your household aged 65 or older?	Percent	Number
No	82%	N=73
Yes	18%	N=16
Total	100%	N=89

**Table 38: Question D10**

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=3
\$25,000 to \$49,999	4%	N=3
\$50,000 to \$74,999	13%	N=11
\$75,000 to \$99,999	18%	N=15
\$100,000 to \$149,999	23%	N=20
\$150,000 or more	39%	N=33
Total	100%	N=85

**Table 39: Question D11**

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	91%	N=81
Yes, I consider myself to be Spanish, Hispanic or Latino	9%	N=8
Total	100%	N=89

**Table 40: Question D12**

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	3%	N=3
Asian, Asian Indian or Pacific Islander	1%	N=1
Black or African American	0%	N=0
White	97%	N=85
Other	2%	N=1

Total may exceed 100% as respondents could select more than one option.

**Table 41: Question D13**

In which category is your age?	Percent	Number
18 to 24 years	0%	N=0
25 to 34 years	20%	N=18
35 to 44 years	14%	N=12
45 to 54 years	24%	N=22
55 to 64 years	28%	N=25
65 to 74 years	11%	N=10
75 years or older	2%	N=2
Total	100%	N=89

**Table 42: Question D14**

What is your gender?	Percent	Number
Female	49%	N=45
Male	49%	N=45



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What is your gender?	Percent	Number
Identify in another way	1%	N=1
Total	100%	N=90

# Verbatim Responses to Open-Ended Question

The following pages contain the respondents' verbatim responses as entered in the web survey and have not been edited for spelling or grammar. Responses have been organized by alphabetical order.

## If you could change or add something to the City of Batavia to make it more attractive, what would it be?

- 2nd bridge to lessen traffic on Wilson St
- A few upscale restaurants...steaks, seafood etc. Hotel Don't let developers dictate what should be done.
- A good quality restaurant like Fireside Grill in Sugar Grove.
- A good steak restaurant.
- A more diverse population
- A new mayor!
- a second bridge
- a second bridge
- Add a gas station east of the river and west of Kirk
- Add a second bridge or remove parking from Wilson St bridge to improve horrible traffic jams downtown.
- Affordable housing for elderly. I would love to stay in Batavia for my retirement but I am worried I won't be able to afford it. We really should help the people who have been here for years and want to stay. We should be offering incentives to get them to stay.
- ALDERMAN THAT COMMUNICATE WITH PEOPLE IN THEIR WARD ON KEY ISSUES!!!!
- Another bridge
- Attract higher-end stores, less focus on restaurants. Talk to Geneva and Naperville--what are they doing that we are not?
- Better access to the fox river trail on the west side of the river with a better means of crossing 31.
- Brighter streetlights, (safety walking at night), in residential older neighborhoods - Northeast Side Ward 4. Stronger support for local business - I had a business in Batavia, (two locations), no support. Moved to Warrenville and Naperville and received massive city support resulting in income and employment of local residents.
- Clean the banks of the Fox River. And stop the growth before we have no open spaces. Truly shame watching this town grow since 1973 from 8k to 26k with no urban planning seemingly esp the traffic patterns. I remember also when I was a child how the police would help move traffic through downtown and now nothing but gridlock during rush hours to get across town. Being lifelong east Sider it's real shame I have to either shop in Aurora or try get across town when I need even the smallest things. Term limits for elected officials also needs to be made. Thanks for the question about a second bridge I needed a laugh I've heard that one since seventies. Amazes me how often city asks to raises taxes for bonds etc but never seem to cut

the budget to help the people here or cut the high salaries paid to public officials. Last thing it's called ethnicity not what race am I on last questions! We're all homo sapiens.

- Community recreation center
- Curbing and designated entrances,exits on South River Street. More small shops like parking lot idea. Kayak-canoe chute like Yorkville. Linking Nelson-Johnson Forest preserves with paths to bike trails. Work on filling strip malls. Bring back arts fair. In Batavia bus circular circuit to link Randall and downtown and residential. One bus or trolley. Two day event to celebrate the River.
- Develop the islands south of Wilson. Improve riverwalk.Marquee for the Fine Arts Center.
- Downtown development, more restaurants and shops
- Downtown on Wilson, as redevelopment happens, add parking to street side and move stores out of parking lots and closer to the sidewalk (like businesses east of river). specific to old Walgreens mall, move stores to the outside and put parking (if required) inside.
- Downzone multi family zoning in established single family older neighborhoods and maintain the over night parking ban.
- East-west bicycle access and continuous sidewalks for pedestrians
- Expanded River St. shopping and dining district.
- Facilitate increased vibrancy to the downtown, Plant trees in the downtown for increased shade. Encourage restaurants and shops to locate downtown.
- fix the traffic problem fill the vacant business, upkeep town is more unkept than in past.
- Higher density affordable housing
- I would like to see the city make a real effort to make Batavia a welcoming place for more people of color, by adding more affordable housing, by making efforts to hire more diverse talent at the city level (at schools, in administration, etc.), by marketing itself differently, etc. Batavia is a great town but its future lies in making it a place that a broader swath of people feel safe and welcomed. Currently that is not the case.
- I would love to see our City Staff more focused on creating an environment that welcomes and supports new business, growing business as well as residential improvements. Our black and white community development is lacking in this area this preventing growth economically. Also creativity in allowences to make a more vibrant community especially downtown.
- If it hasn't been done already, annex the old Citgo station on Main W of Harrison, and make the owner clean it up or raze it.
- Indoor recreation center w/ swimming pool that is better vetted and takes time to develop a well-developed plan than the last effort.
- Investment in renovating blighted historic buildings, remove banks in historic downtown
- Less inbreeding
- Less racial tension
- Less surface parking lots, more people on sidewalks.
- Lower electric and water rates. Get out of this co-op.
- Lower school taxes
- Make the river a fly fishing Mecca using the boulders from the dam repair (east end) spread along the shallow waters below.
- Modernize downtown buildings. Just because a building is old, does not mean it has historical value. Historical commission has too much power. Remove giant banks from Wilson St taking up prime real estate. Require landlords in downtown to fix blighted properties.

- More Access points to get to the Riverfront.
- More and better variety of restaurants downtown. Generally having more of the downtown buildings filled.
- More boutique shops and non-chain restaurants
- More diversity
- More diversity
- More food opportunities
- More modern mix of old and new like Geneva and St Charles. Can do much better with walking bike trail along river in Batavia. Seems rundown. Open it up and get rid of old brush. Graffiti under bridges is awful. Take a trip to nearby cities like Naperville, Geneva for ideas. Usually just drive thru town never stop other than McDonalds. Get new buildings moving. Shouldn't take 10 years to go over same new apt building and parking garage.
- more shopping varieties
- More sidewalks
- more small shops in downtown
- None
- Not build the large apartment building downtown. Apartment building is needed, but not that monster.
- Not have a 6 story building downtown
- Not let Shodeen take advantage of Batavia by using us purely for his own profit\$
- Plant and replant additional trees
- Possibly nothing. Moving to Batavia 2.5 years ago was our 7th relocation and we fell in love with the town as soon as we visited. It's pretty much perfect for us in just about every way and we've previously lived all around Midwest, East Coast, West Coast, even overseas. Really like it here and the sense of community pride is very high. Worst idea mentioned is the additional bridge. There are already two three bridges across the Fox River that are just minutes from our home. We routinely ride our bikes past all three or more bridges, as a demonstration of how closely spaced they are. It would be a very expensive proposition for each household and no way worth the money.
- Quit thinking of ways to increase our already inflated taxes.
- Redevelop all of North Island Avenue from Wilson to Houston and create a local retail experience that spans over the walking bridge to North River Street. Close North River from Wilson to State in order to accomplish a natural (river feature) shopping experience. This would require a second bridge to reduce the sizable traffic on Wilson so that pedestrians could meander without the effects of long traffic jams and idling cars.
- Resolve issue / reduce air traffic noise; attract businesses to vacant spots; reduce taxes
- Revitalizing downtown to attract diverse retail and restaurant biz.
- Second bridge
- second bridge
- Second bridge. New vision on what the downtown should be as the current one is not working. Need to start doing what's in the best interest of the whole town, not just what the "townies" feel Batavia should be like.
- Stand firm on the one Washington place project and keep it going!! Suburbs that don't have train stations in them, but grow the downtown area see the growth of the city and a place to go to instead of going out of town like Geneva. I used to live in Oswego, and look at what there

downtown is doing. When I moved out 13 years ago, it was a ghost town, and now it's really becoming a place that people want to live in because of the downtown area. No matter what happens with that, a 2nd bridge is really needed!! If my taxes go up to support the construction of a 2nd bridge, I'll gladly pay

- Take down the huge metal "River Street" sign, that straddles the road on wood posts
- The design and use of downtown needs to be more coherent, relevant, attracting greater amount of foot traffic and be much more diverse. Many of the buildings are obsolete and are not even in use. When the dam is removed, the city should be prepared to address the depot pond as it may no longer be viable. . Finally, the idea of sealing a construction plan with Shodeen has been nothing short of folly. I do not see the benefit of constructing a monstrous building at the corner of 25 & Wilson. there are currently not enough essential services in downtown Batavia to support a project of this size. I don't foresee this project as fulfilling the phrase: "If you build it, they will come."
- The Washington Street project to be much smaller -3 floors. Will be an eyesore.
- Upgraded signage welcoming at borders
- Use downtown Geneva and downtown St. Charles as a model, and bring shops like that to our downtown.
- Walkability
- Windmill Museum