

# THE NCS™

The National Community Survey™

## Batavia, IL

*Comparisons by Geographic Subgroups  
2020*



POWERED BY POLCO

National Research Center, Inc.  
2955 Valmont Road Suite 300  
Boulder, Colorado 80301  
n-r-c.com • 303-444-7863



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International City/County Management Association  
777 North Capitol Street NE Suite 500  
Washington, DC 20002  
icma.org • 800-745-8780

# About the Geographic Comparisons

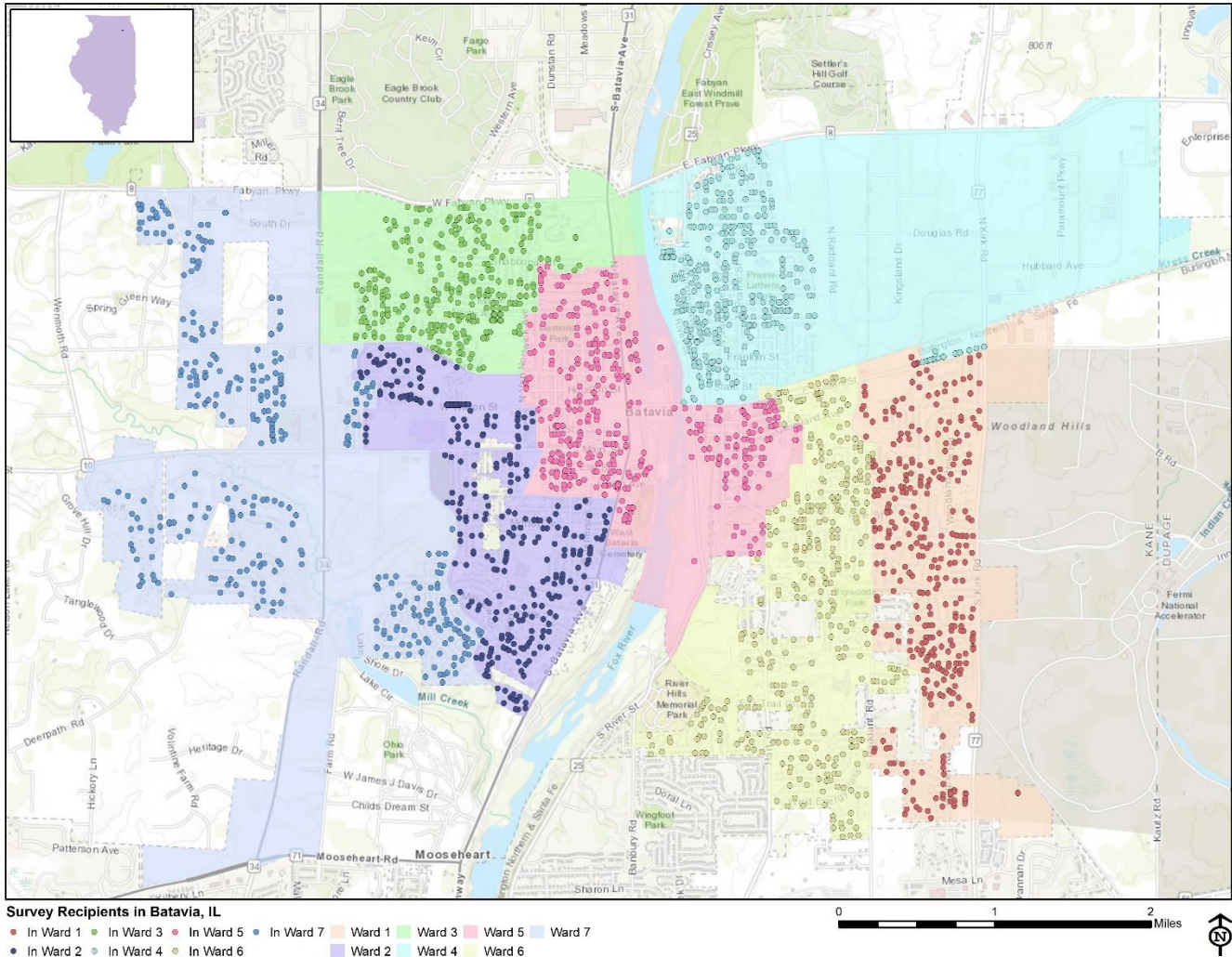
The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Batavia's Comparisons by Geographic Subgroups is part of a larger project for the City and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by Council Ward.

Seven Council Wards were tracked for comparison and the number of completed surveys for each are in the figure below.

**FIGURE 1: GEOGRAPHIC AREAS**

Council Ward	Number of Completed Surveys
Ward 1	189
Ward 2	146
Ward 3	195
Ward 4	108
Ward 5	181
Ward 6	174
Ward 7	164

FIGURE 2: LOCATION OF SURVEY RECIPIENTS



## Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by Council Ward. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each

comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant.

Each column in the following tables is labeled with a letter for each subgroup being compared. The “Overall” column, which shows the ratings for all respondents, also has a column designation of “(A)”, but no statistical tests were done for the overall rating.

For each pair of subgroup ratings within a row (a single question item) that has a statistically significant difference, an uppercase letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no uppercase letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 1 on the following page, respondents in Ward 7 (G) gave significantly lower ratings to overall image or reputation of Batavia than respondents in Wards 2 (B), 3 (C), and 5 (E), as denoted by the “G” listed in the cell of the ratings for Wards 2, 3, and 5. The overall quality of life rating in Ward 7 (G) also was significantly lower than that of Ward 3 (C) and Ward 5 (E) as indicated by the “G” in the rating for Wards 3 (C) and 5 (E).

The National Community Survey™ - Geographic Subgroup Report

**TABLE 1: QUALITY OF LIFE**

Percent rating positively (e.g., excellent/good, very/somewhat likely)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall image or reputation of Batavia	82%	85% G	85% G	84%	85% G	78%	75%	82%
The overall quality of life in Batavia	92%	89%	94% G	91%	93% G	91%	86%	91%
Batavia as a place to live	94%	94%	97% F	92%	96%	91%	94%	94%
Recommend living in Batavia to someone who asks	92%	91%	97% F G	91%	96% F G	87%	89%	92%
Remain in Batavia for the next five years	86%	88%	92% F G	89%	85%	83%	83%	87%

**TABLE 2: GOVERNANCE**

Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall confidence in Batavia government	58%	65% F	71% A F G	67% F	61% F	50%	57%	61%
The overall direction that Batavia is taking	63%	69% F	71% F G	76% A F G	64%	54%	59%	65%
The value of services for the taxes paid to Batavia	55%	58% F G	59% F G	58% F G	61% F G	44%	44%	54%
Generally acting in the best interest of the community	64%	65%	74% A F	69% F	67%	57%	64%	66%
Being honest	71%	67%	73% F	69%	69%	62%	75% F	69%
Being open and transparent to the public	61%	66%	67%	64%	64%	57%	66%	63%

The National Community Survey™ - Geographic Subgroup Report

Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Informing residents about issues facing the community	63%	66%	65%	63%	59%	61%	64%	63%
The job Batavia government does at welcoming resident involvement	71% F G	68% G	66% G	72% F G	63%	57%	55%	65%
Treating all residents fairly	79% E	72%	74% E	76% E	62%	71%	77% E	73%
Treating residents with respect	84% E	77%	81%	84% E	74%	77%	80%	79%
Overall customer service by Batavia employees (police, receptionists, planners, etc.)	92% E	93% E	92% E	95% E G	84%	89%	88%	90%
Public information services	70%	71%	80% A G	80% G	76%	75%	66%	74%
The City of Batavia	81%	87% F	87% F	86% F	82%	76%	82%	83%
The Federal Government	33%	37%	36%	35%	36%	40%	37%	36%

**TABLE 3: ECONOMY**

Percent rating positively (e.g., excellent/good, very/somewhat positive)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall economic health of Batavia	69%	72% F	79% E F G	73% F	67%	60%	66%	69%
Economic development	51%	53%	55%	64% A F G	51%	50%	48%	53%
Overall quality of business and service establishments in Batavia	77% F G	76% F G	71%	80% F G	75% F	65%	66%	73%
Variety of business and service establishments in Batavia	55%	57% F	59% F	58% F	57%	46%	50%	54%

The National Community Survey™ - Geographic Subgroup Report

Percent rating positively (e.g., excellent/good, very/somewhat positive)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Vibrancy of downtown/commercial area	39%	48% F	50% A F	56% A F G	44%	34%	43%	44%
Shopping opportunities	44%	58% A F G	54% F G	51% F	55% F G	38%	42%	49%
Batavia as a place to visit	54%	59% G	67% A F G	61% G	60% G	53%	48%	57%
Batavia as a place to work	74% G	71% G	68% G	79% G	72% G	69% G	53%	69%
Employment opportunities	37%	47% E F	37%	55% A C E F	31%	33%	43%	40%
Cost of living in Batavia	42% F G	41% F G	39% G	48% F G	41% F G	29%	26%	38%
Economy will have positive impact on income	25% C F	20%	16%	21%	18%	16%	22%	20%
NOT under housing cost stress	76% B D E	53%	74% B E	64% B E	48%	81% B D E	82% B D E	69%

**TABLE 4: MOBILITY**

Percent rating positively (e.g., excellent/good, yes in the last 12 months)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall quality of the transportation system (auto, bicycle, foot, bus) in Batavia	57%	81% A D E F G	71% A F	68% A	67% A	61%	62%	66%
Traffic flow on major streets	43% F	38%	57% A B D F	45% F	47% F	31%	57% A B D F	45%

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Percent rating positively (e.g., excellent/good, yes in the last 12 months)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Ease of travel by car in Batavia	63% F	80% A D F	71% F	65% F	71% F	50%	77% A D F	68%
Ease of travel by public transportation in Batavia	25% F	40% F	33% F	35% F	32% F	7%	33% F	29%
Ease of travel by bicycle in Batavia	78% G	80% G	77% G	83% G	79% G	83% G	65%	78%
Ease of walking in Batavia	86%	80%	85%	91% B G	88% G	85%	78%	85%
Ease of public parking	54%	67% A F	64% F	59%	62%	53%	60%	60%
Bus or transit services	21%	56% A D F	40% A	30%	41% A	26%	44% A	37%
Traffic enforcement	71%	72%	69%	76% E	62%	67%	75% E	70%
Traffic signal timing	54%	63% F	61% F	62% F	52%	49%	59%	57%
Street repair	57%	52%	59%	61%	49%	50%	58%	55%
Street cleaning	84%	78%	89% B E F	88% B E F	78%	77%	81%	82%
Street lighting	81%	74%	81%	86% B E G	76%	81%	76%	80%
Snow removal	78%	77%	89% A B	87% A B	82%	85%	84%	83%
Sidewalk maintenance	75%	68%	76%	84% B E F G	66%	69%	72%	73%



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Percent rating positively (e.g., excellent/good, yes in the last 12 months)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Used bus, rail, subway, or other public transportation instead of driving	14%	15%	21% D F	12%	21% D F	12%	21% D F	17%
Carpooled with other adults or children instead of driving alone	41%	38%	38%	36%	45%	40%	39%	40%
Walked or biked instead of driving	67%	70%	72%	77%	85% A B C G	77% A	72%	74%

**TABLE 5: COMMUNITY DESIGN**

Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall design or layout of Batavia's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	74% F	76% F	76% F	68%	78% F	60%	74% F	72%
Overall appearance of Batavia	74%	85% A F	84% A F	88% A F	80%	72%	79%	80%
Your neighborhood as a place to live	93%	92%	97% B D	88%	95% D	98% A B D	98% A B D	95%
Overall quality of new development in Batavia	61%	62%	55%	60%	59%	55%	60%	59%
Well-planned residential growth	65%	72% E	71% E	67%	56%	64%	62%	66%
Well-planned commercial growth	38%	39%	50% A F G	56% A B F G	44%	37%	37%	43%
Well-designed neighborhoods	77% E	79% E	80% E	73%	66%	75%	81% E	76%

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Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Preservation of the historical or cultural character of the community	82%	78%	87% B F G	87% F G	84%	76%	77%	81%
Public places where people want to spend time	67%	81% A F G	77% A G	80% A F G	74% G	68%	61%	72%
Variety of housing options	58%	70% A E	61%	68% E	56%	61%	63%	62%
Availability of affordable quality housing	57% E	51%	47%	55%	42%	46%	50%	50%
Land use, planning, and zoning	37%	55% A F	57% A F	51% A	55% A F	40%	53% A F	49%
Code enforcement (weeds, abandoned buildings, etc.)	47%	54%	61% A	66% A G	54%	56%	49%	55%

**TABLE 6: UTILITIES**

Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall quality of the utility infrastructure in Batavia (water, sewer, storm water, electric/gas)	70%	75% E	71%	77% E	63%	68%	73%	71%
Affordable high-speed internet access	72%	67%	71%	74% F	64%	62%	67%	68%
Power (electric and/or gas) utility	77% C E	72%	64%	83% B C E F G	66%	68%	71%	71%
Garbage collection	91%	89%	89%	96% B C F	91%	86%	91%	90%

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Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Drinking water	76% B C G	62%	65%	77% B C E F G	66%	66%	65%	68%
Sewer services	86%	80%	88% B	92% B F G	87%	80%	81%	85%
Storm water management (storm drainage, dams, levees, etc.)	69%	68%	75% E	86% A B C E F	64%	68%	79% A B E F	73%
Utility billing	75%	78% F	72%	77%	79% F	67%	76%	75%

**TABLE 7: SAFETY**

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall feeling of safety in Batavia	94%	94%	97% D	92%	99% B D G	96%	93%	95%
Police/Sheriff services	91%	87%	94% B	93%	89%	88%	90%	90%
Crime prevention	91%	91%	92%	94% E	86%	91%	90%	91%
Animal control	87% B	75%	78%	80%	82%	85%	87% B	82%
Ambulance or emergency medical services	92%	95%	97%	93%	95%	96%	93%	95%
Fire services	96%	93%	99% B	97%	94%	95%	95%	96%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Fire prevention and education	88%	85%	83%	86%	81%	89%	93%	87%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	E	E	E	E				
In your neighborhood during the day	B		B D		B D	B D		
In Batavia's downtown/commercial area during the day			G		G	G		
From property crime	90%	94%	91%	90%	88%	90%	91%	90%
From violent crime	95%	98%	97%	96%	96%	96%	94%	96%
From fire, flood, or other natural disaster	87%	84%	89%	90%	83%	89%	92%	88%
							B E	

**TABLE 8: NATURAL ENVIRONMENT**

Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall quality of natural environment in Batavia	86%	91%	A D E F G	88%	86%	89%	88%	89%
Cleanliness of Batavia	92%	89%	E	90%	86%	91%	88%	90%
Water resources (beaches, lakes, ponds, riverways, etc.)	77%	G	G	G	76%	79%	71%	78%
Air quality	92%	91%	D E G	85%	86%	D E G	86%	90%
Preservation of natural areas (open space, farmlands, and greenbelts)	E	D E	E	76%	70%	E	78%	80%

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Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Batavia open space	79%	83% E F G	81% E	80%	72%	74%	73%	77%
Recycling	89% F	90% F	88%	94% E F G	85%	82%	83%	87%
Yard waste pick-up	91% F	88%	90% F	93% F	85%	81%	86%	88%

**TABLE 9: PARKS AND RECREATION**

Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall quality of parks and recreation opportunities	78%	90% A F G	87% A G	87% G	83%	81%	76%	83%
Availability of paths and walking trails	93% G	90%	93% G	91% G	89%	96% E G	84%	91%
City parks	90%	93% G	92% G	88%	87%	86%	84%	89%
Recreational opportunities	65%	73%	71%	71%	81% A F G	66%	69%	70%
Recreation programs or classes	72%	80% E	77%	76%	68%	70%	72%	74%
Recreation centers or facilities	61%	64% G	58%	59%	58%	53%	52%	58%
Fitness opportunities (including exercise classes and paths or trails, etc.)	72%	73%	74%	74%	84% A B C F G	74%	74%	75%

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**TABLE 10: HEALTH AND WELLNESS**

Percent rating positively (e.g., excellent/good, excellent/very good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall health and wellness opportunities in Batavia	71%	79% E G	82% A E G	78% G	69%	75% G	65%	74%
Health services	76% E	72% E	82% E G	72% E	59%	76% E	71%	74%
Availability of affordable quality health care	69%	80% A E	78% E	75%	65%	72%	72%	73%
Availability of preventive health services	70%	77% E	74% E	68%	60%	69%	74% E	71%
Availability of affordable quality mental health care	63%	51%	54%	56%	51%	62%	57%	56%
Availability of affordable quality food	73%	83% A F G	84% A F G	82% A F	79% F	69%	73%	77%
Would you say that in general your health is:	77%	77%	71%	73%	73%	81% C	79%	76%

**TABLE 11: EDUCATION, ARTS, AND CULTURE**

Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall opportunities for education, culture, and the arts	76%	75%	84%	79%	76%	79%	77%	78%
Opportunities to attend cultural/arts/music activities	72%	67%	75%	77%	72%	73%	71%	72%
Community support for the arts	85% B	72%	78%	78%	82% B	79%	80%	79%
Availability of affordable quality childcare/preschool	70% E	66%	72% E	65%	54%	74% E	77% E	69%
K-12 education	85%	88%	91% D	82%	88%	86%	86%	87%

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Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Adult educational opportunities	71% B F G	52%	65%	71% B F G	63%	56%	55%	62%
Opportunities to attend special events and festivals	82% G	78%	83% G	83% G	82% G	80% G	70%	80%
Public library services	91%	92%	98% A B	96% A	94%	95%	93%	94%

**TABLE 12: INCLUSIVITY AND ENGAGEMENT**

Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Residents' connection and engagement with their community	82% D G	75%	79% G	70%	80% G	76%	68%	76%
Sense of community	89% D G	82%	81%	77%	82%	83%	79%	82%
Sense of civic/community pride	86% G	81% G	86% G	83% G	81% G	80% G	71%	81%
Neighborliness of residents in Batavia	85% B E G	72%	84% B G	80%	75%	82% B	75%	79%
Batavia as a place to raise children	94%	90%	92%	91%	96% B	95%	92%	93%
Batavia as a place to retire	41%	53% A F G	48%	53% F	65% A C F G	38%	42%	48%
Openness and acceptance of the community toward people of diverse backgrounds	77% D E F G	75% D E F G	71% D	60%	61%	64%	63%	68%
Making all residents feel welcome	89% B	80%	87%	83%	85%	85%	81%	84%

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Percent rating positively (e.g., excellent/good)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Attracting people from diverse backgrounds	61%	52%	57%	56%	51%	57%	55%	56%
Valuing/respecting residents from diverse backgrounds	81%	69%	73%	62%	60%	70%	64%	69%
	B D E F G		D E					
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	78%	68%	73%	66%	64%	74%	72%	71%
	D E							
Opportunities to participate in social events and activities	79%	77%	76%	80%	82%	78%	68%	77%
	G			G	G	G		
Opportunities to volunteer	90%	79%	82%	81%	73%	82%	69%	80%
	B E G	G	G	G		G		
Opportunities to participate in community matters	80%	77%	79%	74%	66%	75%	63%	74%
	E G	G	E G			G		

**TABLE 13: PARTICIPATION**

Percent rating positively (e.g., yes in the last 12 months)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Contacted the City of Batavia (in-person, phone, email or web) for help or information	60%	53%	53%	60%	63%	57%	57%	57%
Contacted Batavia elected officials (in-person, phone, email or web) to express your opinion	18%	17%	16%	17%	22%	16%	15%	17%
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	24%	28%	17%	13%	18%	16%	22%	20%
	D	C D E F						
Watched (online or on television) a local public meeting	22%	36%	34%	21%	23%	27%	28%	28%
		A D E F	A D E					



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Percent rating positively (e.g., yes in the last 12 months)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Volunteered your time to some group/activity in Batavia	31%	35%	42% A	32%	35%	34%	34%	35%
Campaigned or advocated for a local issue, cause or candidate	24% G	17%	21%	26% G	22%	25% G	15%	22%
Voted in your most recent local election	78%	74%	88% A B D	72%	80%	84% B D	82% D	80%

**TABLE 14: ONLINE ENGAGEMENT**

Percent rating positively (e.g., at least once every few weeks)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Access the internet from your home using a computer, laptop or tablet computer	96%	98% C	93%	94%	95%	98% C	98% C	96%
Access the internet from your cell phone	91%	91%	91%	89%	91%	97% C D	95%	92%
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	79%	79%	79%	72%	70%	78%	82% D E	77%
Use or check email	95%	98% D	98% D	93%	95%	97% D	98% D	96%
Share your opinions online	26%	32%	32%	38% A	32%	28%	31%	31%
Shop online	56%	60%	57%	49%	48%	60% E	59%	56%

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**TABLE 15: COMMUNITY FOCUS AREAS**

Percent rating positively (e.g., essential/very important)	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Overall economic health of Batavia	95% D	99% D F	95% D	88%	94% D	94% D	95% D	94%
Overall quality of the transportation system (auto, bicycle, foot, bus) in Batavia	61%	64% F	69% F	76% A B F G	72% A F G	52%	60%	64%
Overall design or layout of Batavia's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	61%	62%	68%	72% A	72% A	67%	72% A	68%
Overall quality of the utility infrastructure in Batavia (water, sewer, storm water, electric/gas)	88%	94% F	91% F	91% F	92% F	83%	91% F	90%
Overall feeling of safety in Batavia	91% F	92% E F	91% E F	94% E F	84%	82%	87%	89%
Overall quality of natural environment in Batavia	79%	81% F	85% F	87% F	80% F	71%	80% F	80%
Overall quality of parks and recreation opportunities	78% F	80% F	85% E F	82% F	75%	68%	78% F	78%
Overall health and wellness opportunities in Batavia	73% F G	78% E F G	75% E F G	74% F G	64%	63%	62%	70%
Overall opportunities for education, culture and the arts	74%	73%	77% F G	75% F G	69%	65%	65%	71%
Residents' connection and engagement with their community	76% F	76% F	76% F	71%	70%	66%	68%	72%

**TABLE 16: QUESTION 13**

Percent rating positively (e.g., strongly or somewhat support).	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
The City is exploring the option to build a second bridge. To cover costs, the City would issue approximately \$20 million in municipal bonds (a lump sum, like a mortgage), which would require homeowners to pay an additional \$230 of property tax per year on a \$300,000 home for the next 20 years. How much would you support or oppose the City increasing property taxes to build a second bridge?	51% G	42%	48%	51%	51% G	45%	39%	47%

**TABLE 17: QUESTION 14**

Please rate how important, if at all, you think it is for the City of Batavia to focus on each of the following in the coming two years. (Percent rating as "essential" or "very important").	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
Build a second bridge	40% B G	27%	35% G	30%	32% G	35% G	21%	32%
Increase downtown economic development	79% E	76%	81% D E	70%	69%	80% D E	77%	76%
Attract a hotel	13%	18%	17%	21%	13%	17%	18%	17%
Fill commercial vacancies on Randall Road	74% E	75% E	81% E	73% E	60%	78% E	83% D E	75%
Remove dam but preserve the Depot pond	28% F	20%	30% F	32% B F G	28% F	18%	21%	25%
Improve biking opportunities (e.g., additional street lanes and trails)	38%	39%	40% F	33%	43% F	29%	45% D F	38%
Improve walking in Batavia (e.g., additional sidewalks)	41%	58% A D E F	54% A F	46% F	46% F	33%	50% F	47%
Increase downtown parking	43%	46%	46% F	42%	36%	35%	45%	42%

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**TABLE 18: QUESTION 15**

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government: (Percent rating as "major source" or "minor source").	Ward							Overall (A)
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Ward 7	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	
City website (cityofbatavia.net)	93%	96% E G	95% E	92%	89%	93%	90%	93%
Local media outlets (newspapers, radio, local television stations)	71%	74%	78%	72%	78%	74%	71%	74%
Local government cable channel BATV	51%	61% D E	58% D E	44%	46%	57% D E	59% D E	54%
City e-newsletter	75%	77% E	83% D E	69%	66%	77% E	77% E	75%
City Council meetings and other public meetings	72%	75% E	79% D E G	68%	63%	71%	65%	71%
Talking with City officials	53%	70% A C E F G	57%	62%	54%	55%	57%	58%
City communications via social media (i.e. Facebook and Twitter)	67%	75% D E	67%	63%	59%	70% E	66%	67%
Word of mouth	78%	84% C	74%	75%	89% A C D F G	78%	80%	79%
Batavia Neighbors Magazine	81%	89% D	81%	80%	85%	82%	83%	83%